

CALL FOR MANUSCRIPTS

SPECIAL SPRING 2000 ISSUE END-USER TRAINING AND LEARNING

The *Office System Research Journal (OSRJ)* invites you to contribute to a special issue that will feature papers related to the key issues and challenges of end-user training and learning. End-user training and learning is used here as a catch-all term to describe activities related to motivating end users to learn to use a wide range of desktop information technologies and effective instructional designs. Appropriate submissions include, but are not limited to:

- experimental research designs
- the evaluation of learner assessment techniques
- the evaluation of teaching/learning programs
- documented case studies
- book reviews
- innovative solutions for training and support
- internet-based training and documentation solutions
- use of knowledge management systems
- end-user support and help desk solutions (design, assessment, improvement, etc.)
- approaches to creating learning organizations
- the impact of training on the success of implementing technology and organizational change

Manuscripts should be submitted exclusively to the *Office Systems Research Journal*. Previously published manuscripts are not acceptable. Manuscripts are selected through a blind review process involving the editors and referees selected from the Editorial Board. The *OSRJ* is indexed in the *Business Education Index*, the *Current Index to Journals in Education*, and the *Computer Literature Index*. Please submit your manuscript by August 31, 1999.

Publishing this special issue is contingent on the submission and selection of sufficient quality materials. Four hard copies of the manuscript (APA style) should be sent to: Bridget N. O'Connor, VP Publications and Editor, *OSRJ*, New York University, 239 Greene Street, Suite 300, New York, NY 10003. 212 998-5488 Fax: 212 995-4041 bridget.oconnor@nyu.edu